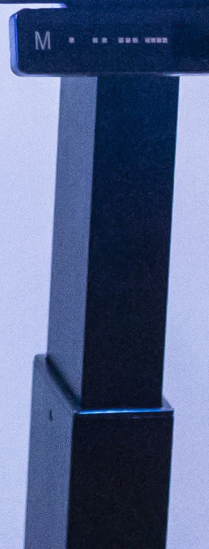




Cloudstaff mPC

High-quality managed hardware solutions for your offshore teams that maximize uptime and productivity.



Cloudstaff mPC provides your offshore team with the perfect hardware and peripherals for their role without the upfront costs and the challenges of managing the hardware yourself.

Cloudstaff's mPC is a flexible, fully managed hardware solution designed to meet the ever-changing demands of your remote workforce.

For a fixed monthly fee, based on the required configuration, mPC gives customers the ability to maximize the productivity of their offshore teams without the capital expenditure of buying the hardware outright.

Cloudstaff mPC delivers incredible flexibility, highly customizable hardware, a wide selection of peripherals, security management, and a rapid repair-or-replace program that will maximize your staff's productivity.



What is mPC?

Cloudstaff's mPC (Managed PC) is our hardware management program. It provides customers with the ability to quickly and easily deploy quality, fully managed hardware and peripherals for their offshore staff for a simple monthly all-inclusive fee.

There are no long-term fixed contracts or up-front capital expenses, allowing customers to choose the perfect hardware for their offshore team with minimal outlay and upgrade or downgrade at any time.

All Cloudstaff mPCs are insured against loss and damage and are covered by a rapid replacement guarantee. In the unlikely event of a failure, the mPC will be quickly replaced to minimize downtime.

mPC standard peripherals (keyboard, mouse, webcam and headset) are included in the low monthly fee and are replaced at no cost in the event of a failure.

All mPCs come with an uninterruptible power supply (UPS) in order to protect against brownouts, power spikes and power outages.

mPCs are fully managed and supported 24x7 to minimize the impact of possible hardware and software failures. Cloudstaff's mobile and in-office support teams provide a rapid response service to resolve issues quickly.

Cloudstaff security software is installed on all Windows workstations to ensure that the latest virus and malware updates have been applied and that the user is complying with all security policies and protocols.

The mPC program delivers high availability and business continuity for companies looking for hardware portability. Throughout the COVID pandemic, there has been a shift towards laptops and mini-PCs which can be conveniently moved between work locations on short notice.

The mPC program provides a powerful range of portable hardware options backed up by Cloudstaff's security and support networks.

Supported Operating Systems

Depending on the selected hardware, mPCs can support Windows 10 Professional, Ubuntu, macOS (on Apple hardware only). Red Hat Linux can be supported if required.



**Windows 10
Professional**



**MacOS
(for Apple)**



**Ubuntu 20.10
(Linux)**



**Red Hat
(Linux)**



Key benefits of mPC

Cloudstaff mPC makes it easy and affordable to provide your offshore team with quality hardware and peripherals needed to maximize uptime, efficiency and productivity.



Simple Pricing

Everything you need is rolled into a single, affordable rental fee. This reduces capital expenditure and simplifies hardware deployment.



On-the-Spot Replacement

All units come with a Replacement Guarantee. In the case of hardware failure, or accidental damage, Cloudstaff will replace the affected hardware with minimal downtime.



Dedicated Hardware

Hardware is allocated to individual staff. Unlike other BPOs where PCs are shared between staff, mPCs are deployed per staff member.



24x7 Technical Support

On-site technical support is always on hand to resolve issues, any time of the day or night.



Insured

All mPC units are insured against loss and accidental damage, giving you peace of mind.



No Maintenance Costs

All maintenance is included. If hardware components, headsets, keyboards or UPS units fail, they will be replaced quickly with no additional charges.



Add-Ons

You can change the hardware configuration or peripherals to meet your needs. Need another monitor? Just add it (from 28" to massive 49").



Home Kits

If your staff need to be able to work from both home and the office, the Home Kit add-on provides a monitor, keyboard, and other accessories for the second location—so staff only need to take their laptop home, plug it in and start working.



Always In Stock

Managing supply chains in emerging economies can be a challenge. Cloudstaff holds a significant stock of mPC hardware so new hardware and replacements can be deployed in just hours.



'Read to Work' Software

Cloudstaff proprietary security software app, 'Ready To Work' is running on all Windows workstations to ensure that your Cloudstaffers PC remains secure and virus free.

Ready To Work can perform up to 30 compliance checks each day to ensure your Managed PC also meets your company's internal security audit requirements.



mPC Laptop Models

Laptops give your remote team the mobility and portability to stay productive no matter where they are working from.

CS Laptop Office 5

Best for back office

Intel Core i5 or AMD Ryzen 5, 8Gb Ram DDR4 2666Mhz, 256Gb SSD Storage, 14.0" FHD (1920x1080)

Inclusions

1 x 21.5" Monitor, Vesa Mount, Video Cables, USB Keyboard, Mouse, Plantronics 628 Audio Headset, Cooling Pad, UPS - Eaton 5L 650VA, Dual boot operating systems

CS Laptop Graphics 7

Best for coding, creative & architecture

Intel Core i7 or AMD Ryzen 7, 16GB DDR4 2666MHz, 512GB SSD Storage, 14.0" FHD (1920x1080)

Inclusions

1 x 21.5" Monitor, Vesa Mount, Video Cables, USB Keyboard, Mouse, Plantronics 628 Audio Headset, Cooling Pad, UPS - Eaton 5L 650VA, Dual boot operating systems

CS Laptop Office 7

Best for coding & creative

Intel Core i7, 32Gb Ram DDR4 2666Mhz, 1Tb SSD Storage, 14.0" FHD (1920x1080), NVIDIA GeForce MX450 GDDRS 2Gb 64Bits graphics card

Inclusions

1 x 21.5" Monitor, Vesa Mount, Video Cables, USB Keyboard, Mouse, Plantronics 628 Audio Headset, Cooling Pad, UPS - Eaton 5L 650VA, Dual boot operating systems

CS Laptop Graphics 7 Pro

Best for coding, creative, architecture, graphic arts, 3D rendering

Intel Core i7, 32GB DDR4 3200MHz, 1Tb SSD Storage, 15.6" FHD (3840x2160) 4k UHD Screen NVIDIA GTX1650ti graphics card

Inclusions

1 x 21.5" Monitor, Vesa Mount, Video Cables, USB Keyboard, Mouse, Plantronics 628 Audio Headset, Cooling Pad, UPS - Eaton 5L 650VA, Dual boot operating systems



mPC Desktop Models

If your offshore team performs more complex tasks such as video editing, animations, or 3D modeling, desktop PCs usually provide more power with high-performance graphic cards. This allows them to accomplish their workload smoothly and efficiently.

CS Tiny Desktop Office 5

Best for back office

Intel Core i5 or AMD Ryzen 5, 8GB DDR4
2666MHz, 256Gb SSD Storage

Inclusions

2 x 21.5" Monitors, Vesa Mount, Video Cables,
USB Keyboard, Mouse, Plantronics 628 Audio
Headset, Standard USB Webcam, UPS - Eaton
5L 650VA, Dual boot operating systems

CS Tower PC Desktop Office 7

Best for coding & creative

Intel Core i7 or AMD Ryzen 7, 16GB DDR4
2666MHz UDIMM. 512Gb SSD Storage, On board
Graphics Card (Intel UHD), 400 Watt Power
Supply, Integrated graphics card. PCIe GPU not
included

Inclusions

2 x 21.5" Monitors, Vesa Mount, Video Cables,
USB Keyboard, Mouse, Plantronics 628 Audio
Headset, Standard USB Webcam, UPS - Eaton
5L 650VA, Dual boot operating systems

CS Performance Pro - Xeon

Best for coding, creative, architecture,
graphic arts, 3D rendering

Intel Xeon W-2125 CPU, 32GB DDR4 2666MHz
Ecc RDIMM, 1Tb SSD Storage, NVIDIA GeForce
RTX2080 Super 8Gb GDDR6 Graphics Card,
1000 Watt Power Supply, Large format tower
case required

Inclusions

2 x 21.5" Monitors, Vesa Mount, Video Cables,
USB Keyboard, Mouse, Plantronics 628 Audio
Headset, Standard USB Webcam, UPS - Eaton
5L 650VA, Dual boot operating systems



mPC Apple Laptop Models

CS Macbook i5

Best for back office

2.0GHz quad-core 10th-generation Intel Core i5 processor with Intel Iris Plus Graphics, 16GB memory, 512GB SSD storage, 13-inch Retina display with True Tone

Inclusions

1 x Monitor 22", Video Cable, Power Cable, USB C Hub, Keyboard and mouse, Plantronics Headset, UPS

CS Macbook i7

Best for coding, creative & architecture

2.6GHz 6-core 9th-generation Intel Core i7 processor, Turbo Boost up to 4.5GHz, AMD Radeon Pro 5300M with 4GB of GDDR6 memory, 16GB 2666MHz DDR4 memory 512GB SSD storage, 16-inch Retina display with True Tone

Inclusions

1 x Monitor 22", Video Cable, Power Cable, USB C Hub, Keyboard and mouse, Plantronics Headset, UPS

CS Macbook i9

Best for coding & creative

2.3GHz 8-core 9th-generation Intel Core i9 processor, Turbo Boost up to 4.8GHz, AMD Radeon Pro 5500M with 4GB of GDDR6 memory, 16GB 2666MHz DDR4 memory, 1TB SSD storage, 16-inch Retina display with True Tone

Inclusions

1 x Monitor 22", Video Cable, Power Cable, USB C Hub, Keyboard and mouse, Plantronics Headset, UPS



mPC Apple Desktop Models

CS MacMini M1/256

Best for back office

Apple M1 chip with 8-core CPU, 8-core GPU, and 16-core Neural Engine, 8GB unified memory, 256GB SSD storage, Gigabit Ethernet

Inclusions

2 x Monitors 21.5", Video Cables, Keyboard and mouse, Plantronics 628 Audio Headset, Webcam, UPS - Eaton 5L 650VA

CS MacMini M1/512

Best for coding & creative

Apple M1 chip with 8-core CPU, 8-core GPU, and 16-core Neural Engine, 8GB unified memory, 512GB SSD storage, Gigabit Ethernet

Inclusions

2 x Monitors 21.5", Video Cables, Keyboard and mouse, Plantronics 628 Audio Headset, Webcam, UPS - Eaton 5L 650VA

CS MacMini i5/512

Best for coding, creative, architecture, graphic arts, 3D rendering

3.0GHz 6-core 8th-generation Intel Core i5 processor with Intel UHD Graphics 630, Turbo Boost up to 4.1GHz, 8GB memory, 512GB PCIe-based SSD storage

Inclusions

2 x Monitors 21.5", Video Cables, Keyboard and mouse, Plantronics 628 Audio Headset, Webcam, UPS - Eaton 5L 650VA



mPC Premium Add-Ons

Attracting great talent and keeping them is incredibly important. With the adoption of Work From Home, employers everywhere are looking to upgrade the in-home hardware of their team members with additional extras that keep their team members feeling special, productive and happy in their work-from-home environments. That's why we've come up with a range of mPC Premium Add-Ons that will enhance the work-from-home experience of your team members.

- ✓ Standing desks
- ✓ Premium 4K monitors
- ✓ Monitor size upgrades
- ✓ Overhead monitor lighting
- ✓ Premium mice
- ✓ Stream deck
- ✓ Monitor stands and arms
- ✓ Headset stands
- ✓ Herman Miller chairs
- ✓ Premium headsets
- ✓ Premium keyboards
- ✓ Alexa



mPC key features

- ✓ **Quality hardware** Lenovo, Fujitsu, Asus, HP, Apple.
- ✓ **Key peripherals are included** (keyboard, mouse, headset, UPS, monitors, webcam for desktop).
- ✓ **Choose the model with the best combination of memory and processor for the role** (i5, i7, Xeon, M1).
- ✓ **Peripherals are replaced as needed at no additional cost** (conditions apply).
- ✓ **Choose from a wide range of hardware options including laptops, small format desktops, full tower PCs or Apple Mac.**
- ✓ **Priority servicing, upgrades and on-site hardware replacements.**

Special Offer for customers upgrading to mPC

Upgrade your hardware to mPC before 15 October, 2021 and get the first two months free on any qualifying upgrades.

This offer is only available to customers upgrading from legacy hardware to mPC.

Step 1

Contact your Account Manager before 15 October.

Step 2

Select the hardware type and specifications that you want for your team.

Step 3

Pay for your first month invoice and your next two months will be free.

mPC is the very best way to provide the perfect hardware and peripherals for your offshore team.

With simple pricing, no large up-front costs, highly configurable hardware, maximum uptime and rapid, on-the-spot repairs, mPC is the smarter way to equip your offshore team with the tools they need to get the job done.

Email Your Account Manager

Why Cloudstaff?



We're an Australian-owned and operated company

Cloudstaff is an Australian-owned business. With growing revenues, we are able to reinvest in our business and continue to grow without compromising service quality.



Experience

Cloudstaff has one of the most experienced leadership teams in the industry. Our account managers and industry experts are committed to your success and will help you optimize your team.



Innovation

The Cloudstaff Platform has been specifically designed to remove the barriers associated with remote teams. It simplifies team management and provides complete visibility and control of your team in real-time.



Enterprise grade data security

You can be confident that your data and intellectual property is kept safe at all times. We have strict physical and data security protocols as standard and can add any measures you require.



98.1% staff retention

Cloudstaff leads the field with a retention rate of 98.1%. For customers, this means increased productivity, less time lost to re-training and a higher ROI.



Building the #1 Workplace in the Philippines

Our workplace and unique culture attracts the top 5% of very talented Philippine employees to work for you.



World-class facilities

We operate out of first-class business suites with high-end infrastructure. All Cloudstaff offices are strategically located close to staff residential areas and public transport hubs for faster travel times & fewer delays.



No hidden costs

We make billing simple with one easy monthly payment, with no hidden costs and no surprises. Our pricing is completely transparent.

Why the Philippines?



Culture

The Philippines has thoroughly embraced Western culture. The cultural compatibility and friendly nature of Filipinos make them an ideal match for businesses requiring friendly customer service and staff.



English language

The Philippines is the third most populous English-speaking country in the world. English is one of the two official national languages and is the formal language used in schools, universities, business, and the courts.

Most Filipinos speak high-level English with neutral accents.



Business stability & investment

The Philippines has a stable system of government and a strong economy consistently growing at approximately 6.5% per year.

The outsourcing industry also receives significant support from all levels of government along with heavy investment in transportation systems, digital connectivity networks, and business-friendly strategies.



Career professionals

Western businesses suffer from high staff turnover for low-level positions that involve repetitive tasks. In the Philippines, it is much easier to find dedicated staff who are committed to long-term career employment.

For businesses, this means far less hassle and expense for recruitment, training, and domain knowledge loss.



Education & skills specializations

There are over 2,300 higher education facilities in the Philippines, and education has become a very high priority for many Filipinos.

This has created a massive talent pool to draw from and makes it easy for us to find highly educated staff with specialized skills that perfectly fit your needs.



Time zone compatibility

Your staff can work to any time zone that you require, but if you would like to have them work regular business hours, the Philippine time zone is uniquely placed to conveniently service Western businesses.

The Philippines shares a time zone with parts of Australia and has an overlap period with both the US and UK.

